

Spouse/Guest Registration

Fee entitles guest to conference meals and receptions only.

List full name (and nickname for nametag)

Total Guests: _____ @ \$300 per person

Registration Fees Total

Subtotal from Conference Registration: _____

Subtotal from Guest Registration: _____

Total Amount Due: _____

*Return your payment no later than
September 14, 2009 to:*

Heather Gardner
Karmak, Inc.
2025 W. Sunshine, Ste L109
Springfield, MO 65807
Ph: 800-865-8991
Fax: (417) 886-9186

Class Registration

Choose the sessions your company's employees wish to attend. Enter their names under the Attendee(s) section. *Classes are filled on a first-come, first-served basis with preference given to those with paid registration fees.*

See our website at www.karmak.com/conference for descriptions of each of the classes.

ATTENDEES

Wednesday, October 21, 2009

Customer Pricing

10:00 a.m.—11:30 a.m.

Preparing for ProfitMaster

10:00 a.m.—11:30 a.m.

ProfitMaster 3.0 First Look

10:00 a.m.—11:30 a.m.

INFO 5 Service Tune Up

10:00 a.m.—11:30 a.m.

Service Management Feedback

10:00 a.m.—11:30 a.m.

Rental Utilization: Driving Toward Efficiency

1:00 p.m.— 3:00 p.m.

Inventory Tune Up

1:00 p.m.— 3:00 p.m.

Sales Management Feedback

1:00 p.m.— 3:00 p.m.

New Technology Overview

1:00 p.m.— 3:00 p.m.

Getting Ready for Service Management

1:00 p.m.— 3:00 p.m.

INFO 5 Add-On Modules

3:15 p.m.—5:00 p.m.

ProfitMaster Reporting: Getting Data Out of ProfitMaster

3:15 p.m.—5:00 p.m.

Sales Management Salesman Commission

3:15 p.m.—5:00 p.m.

Mobile Repair Order Entry & Mobile Service Writer

3:15 p.m.—5:00 p.m.

Accounting Tune Up

3:15 p.m.—5:00 p.m.

ProfitMaster Service Repair Order Processing

3:15 p.m.—5:00 p.m.

Thursday, October 22, 2009

Did You Ever Wonder?

9:30 a.m.—11:30 a.m.

Query: How Can it Benefit Your Dealership?

9:30 a.m.—11:30 a.m.

Internet Parts Sales Overview & Update

9:30 a.m.—11:30 a.m.

Sales Management & RPM For Sales “Did You Know?”

9:30 a.m.—11:30 a.m.

Best General Security Practices

9:30 a.m.—11:30 a.m.

ProfitMaster Miscellaneous Purchase Orders & Referencing

9:30 a.m.—11:30 a.m.

Executive Management Key Indicators

1:00 p.m.— 3:00 p.m.

Driving to a More Secure INFO 5 System

1:00 p.m.— 3:00 p.m.

ProfitMaster Scheduling Overview

1:00 p.m.— 3:00 p.m.

ProfitMaster Service Deferred Repairs

1:00 p.m.— 3:00 p.m.

Job Operation Codes

3:15 p.m.—5:00 p.m.

Real-time Performance Monitor (RPM) Overview & Update

3:15 p.m.—5:00 p.m.

Customer Services Overview

3:15 p.m.—5:00 p.m.

Clean It Up, Back It Up

3:15 p.m.—5:00 p.m.

Scheduling ProfitMaster Reports with Job Scheduler

3:15 p.m.—5:00 p.m.

Friday, October 22, 2009

Data Migration from INFO 5 to Excel: Setup

8:30 a.m.—10:00 a.m.

Using Consignment Inventory

8:30 a.m.—10:00 a.m.

Common Applications for Sales & Service Management

8:30 a.m.—10:00 a.m.

ProfitMaster Service Labor Entry & Reporting

8:30 a.m.—10:00 a.m.

Sales Management 2.0 Enhancements

10:00 a.m.—11:30 a.m.

Data Migration from INFO 5 to Excel: Examples

10:00 a.m.—11:30 a.m.

Accounting Enhancements

10:00 a.m.—11:00 a.m.

ProfitMaster Service Labor Rates & Customer Overrides

10:00 a.m.—11:00 a.m.

Client Talk for Legend & INFO 5

11:00 a.m.—Noon

INFO 5 Parts & Service Enhancements

11:00 a.m.—Noon

KOLD for ProfitMaster

11:00 a.m.—Noon

Tracking Comeback Work in ProfitMaster Service

11:00 a.m.—Noon

One-on-One Registration

Specify topic and top three preferred times for One-on-One appointment:

Topic: _____

Name of Person Attending: _____

Day/Time 1: _____

Day/Time 2: _____

Day/Time 3: _____